



## Capabilities Statement

Rapid Deployment • Transition Execution • Site Cutovers • Stabilization Support • Project Recovery

### WHO WE ARE

True North Strategic Services delivers **hands-on transition execution support** for Federal IT and operational capability deployments.

We do not provide advisory consulting or staff augmentation.

We provide **fixed-price execution teams** that plan, coordinate, and run transitions from kickoff through stabilization.

If a program needs people to **run the cutover**, not just advise on it — we do the work.

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### CORE SERVICES

#### Transition Planning

- Deployment sequencing and rollout planning
- Readiness assessments
- Integrated schedules
- Risk identification and mitigation planning

#### Transition Execution

- Site and capability deployment coordination
- Stakeholder and vendor coordination
- Cutover planning and execution
- Command center operations
- Issue tracking and resolution
- Operational handoff

#### Stabilization

- Hypercare support (30–90 days)
- Performance monitoring
- Transfer to operations

### Project Recovery

- Schedule recovery plans
- Deployment re-baselining
- Risk remediation

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## DELIVERY MODEL

Services are delivered as **scalable fixed-price execution units**.

Each unit supports one concurrent transition or deployment and includes all the labor, management, and tools to:

- Lead transition activities
- Coordinate deployment actions
- Manage schedule and risk registers
- Support cut-over activities
- Support stabilization
- Coordinate the hand-off to steady-state teams

No individual labor categories.

No advisory-only support.

No staff augmentation.

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## EXPERIENCE

- Executed **200+ rapid deployment transitions** for Census Bureau, Department of Veterans Affairs, General Services Administration, Department of Navy, Department of State and Federal Emergency Management Agency
- Directed Enterprise-Level transitions impacting **400,000+ users** for Navy Enterprise Service Desk
- 1,200-seat contact center go-live for Federal Emergency Management Agency in **5 days**
- Enterprise modernization go-live in **<100 days** for General Services Administration
- Large-scale service onboarding for Department of Veterans Affairs in **<30 days**

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## COMPANY DATA

True North Strategic Services, LLC  
Colorado Springs, CO  
WOSB | SDVOSB | Small Business  
UEI/EIN available upon request

Stephanie Wood – CEO  
Cristopher Wood – CSO